Why do I have to create Recovery Media?

Recovery Media is used to restore your computer back to its original factory condition. If Windows does not start and you have deleted the recovery area, you will need the Recovery Media to perform recovery. Create the Recovery Media immediately after the computer is ready for use.

About backup

What is a backup process?

A backup process creates a backup copy of your data stored on the built-in hard disk drive or SSD. To restore the data, its backup copy is needed. It is strongly recommended that you back up your data regularly.

Why do I have to back up my data?

Due to unexpected events or computer viruses, you might lose various data stored on the built-in hard disk drive or SSD. To restore the lost data, its backup copy is needed. It is strongly recommended that you back up your data regularly.

Creating Recovery Media

You can create Recovery Media using VAIO Care. For detailed information about how to create the Recovery Media, refer to the on-screen User Guide. For details, refer to the on-screen User Guide.

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To back up and restore your data when you cannot start Windows
If you cannot start Windows, back up your data with VAIO Care (Rescue Mode): Recover or maintain your system.
You can use VAIO Data Restore Tool to back up your data using VAIO Care (Rescue Mode): Recover or maintain your system.
Restoring your system using a restore point
A restore point enables you to restore your system to a previous state, depending on when the restore point was created. Restore points are automatically, for example when you install a driver. However, we recommend that you create a new restore point manually before installing any apps or drivers on your computer.

To restore system files using the restore point when you cannot start Windows
On the model without a built-in optical disc drive, connect an external optical disc drive (not supplied) to the computer. If an AC adapter is supplied with the external optical disc drive, plug the AC adapter into a power source.

1. Follow steps 1 to 3 to "Recover from Recovery Media" or "Recovering your computer from the front side.
2. Select Troubleshoot, Advanced options, and System Restore.
3. Select Troubleshoot your computer. The System Restore window appears.
4. Click Next.
5. Select a restore point and Next. The confirmation dialog of the selected restore point appears.
6. Select Finish to confirm the restore point. Your computer restarts after system files are restored.
If you have any problem operating your computer
Try these suggestions before contacting an authorized Sony service/support center or your local Sony dealer directly.

Recovery problems
I cannot recover from the recovery area.
Recover your computer from Recovery Media if you have used apps to modify the recovery area, installed a different operating system, or reformatted the hard disk drive or SSD without using VAIO Care (Rescue Mode). Recover or maintain your system.
Visit the VAIO online support website. To back up and restore your data when you cannot start Windows
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Recovering your computer from Recovery Media
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