Blu-ray Disc™ / DVD Player

Operating Instructions

Thank you for your purchase. Before using this player, please read these instructions carefully.
Owner’s Record
The model and serial numbers are located at the bottom of the unit. Record the serial number in the space provided below. Refer to them whenever you call upon your Sony dealer regarding this product.

Model No.______________
Serial No.______________

For customers in the USA
If this product is not working properly, please call 1-800-222-SONY (7669).

For Customers in Canada
If this product is not working properly, please contact our Customer Information Service Center at 1-877-899-7669 or write to us at: Customer Information Service 115 Gordon Baker Road, Toronto, Ontario, M2H 3R6

WARNING
To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.

To avoid electrical shock, do not open the cabinet. Refer servicing to qualified personnel only.

Do not expose batteries or appliances with battery-installed to excessive heat, such as sunshine and fire.

CAUTION
The use of optical instruments with this product will increase eye hazard. As the laser beam used in this Blu-ray Disc/DVD player is harmful to eyes, do not attempt to disassemble the cabinet. Refer servicing to qualified personnel only.

This symbol is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

This symbol is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

Precautions
• The nameplate is located on the bottom of the unit.
• To prevent fire or shock hazard, do not place objects filled with liquids, such as vases, on the apparatus.
• Install this unit so that the AC adaptor can be unplugged from the wall socket immediately in the event of trouble.

IC Radiation Exposure Statement (BDP-S3700/BX370 only): This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment and meets RSS-102 of the IC radio frequency (RF) Exposure rules. This equipment should be installed and operated keeping the radiator at least 20cm or more away from person’s body (excluding extremities: hands, wrists, feet and ankles).

Contains IC : 4491A-WN4636R

For Customers in Canada
This device complies with Industry Canada’s licence-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause interference; and (2) This device must accept any interference, including interference that may cause undesired operation of the device.
For United States customers. Not applicable in Canada, including in the province of Quebec.

Pour les consommateurs. Aux États-Unis. Non applicable au Canada, y compris la province de Québec.

**FCC WARNING**

You are cautioned that any changes or modifications not expressly approved in this manual could void your authority to operate this equipment.

This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

The shielded Interface cable (LAN cable) must be used with the equipment in order to comply with the limits for a digital device pursuant to Subpart B of Part 15 of FCC Rules.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FCC Radiation Exposure Statement (BDP-S3700/BX370 only):**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines. This equipment should be installed and operated keeping the radiator at least 20cm or more away from person’s body (excluding extremities: hands, wrists, feet and ankles).

Contains FCC ID : PPQ-WN4636R

**Important Safety Instructions**

1) Read these instructions.
2) Keep these instructions.
3) Heed all warnings.
4) Follow all instructions.
5) Do not use this apparatus near water.
6) Clean only with dry cloth.
7) Do not block any ventilation openings. Install in accordance with the manufacturer’s instructions.
8) Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9) Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10) Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11) Only use attachments/accessories specified by the manufacturer.
12) Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer.

BDP-S3700/BDP-BX370/BDP-S1700
4-579-663-13(1)
13) Unplug this apparatus during lightning storms or when unused for long periods of time.
14) Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

Precautions

This equipment has been tested and found to comply with the limits set out in the EMC Directive using a connection cable shorter than 3 metres.

On placement
- Place the player in a location with adequate ventilation to prevent heat build-up in the player.
- To reduce the risk of fire, do not cover the ventilation opening of the appliance with newspapers, tablecloths, curtains, etc.
- Do not expose the appliance to naked flame sources (for example, lighted candles).
- Do not install this player in a confined space, such as a bookshelf or similar unit.
- Do not place the player outdoors, in vehicles, on ships, or on other vessels.
- If the player is brought directly from a cold to a warm location, or is placed in a very damp room, moisture may condense on the lenses inside the player. Should this occur, the player may not operate properly. In this case, remove the disc and leave the player turned on for about half an hour until the moisture evaporates.
- Do not install the player in an inclined position. It is designed to be operated in a horizontal position only.
- Do not place metal objects in front of the front panel. It may limit reception of radio waves.
- Do not place the player in a place where medical equipment is in use. It may cause a malfunction of medical instruments.

- If you use a pacemaker or other medical device, consult your physician or the manufacturer of your medical device before using the wireless LAN function.
- Do not place heavy or unstable objects on the player.
- Do not place any objects other than discs on the disc tray. Doing so may cause damage to the player or the object.
- Take out any discs from the tray when you move the player. If you don’t, the disc may be damaged.
- Disconnect the AC adaptor and all other cables from the player when you move the player.

On power sources
- The player is not disconnected from the AC power source as long as it is connected to the wall outlet, even if the player itself has been turned off.
- Disconnect the player from the wall outlet if you are not going to use the player for a long time. To disconnect the AC adaptor, grasp the plug itself; never pull the cord.
- Observe following points to prevent the AC adaptor being damaged. Do not use the AC adaptor if it is damaged, as doing so may result in an electric shock or fire.
  - Do not pinch the AC adaptor between the player and wall, shelf, etc.
  - Do not put anything heavy on the AC adaptor or pull on the AC adaptor itself.

On AC adaptor
- Use the supplied AC adaptor for this player, as other adaptors may cause a malfunction.
- Do not disassemble or reverse-engineer.
- Do not confine the AC adaptor in a closed place such as a bookshelf or an AV cabinet.
- Do not connect the AC adaptor to a traveler’s electric transformer, which may generate heat and cause a malfunction.
- Do not drop or apply shock.

On adjusting volume
Do not turn up the volume while listening to a section with very low level inputs or no audio signals. Your ears and the speakers may be damaged when the sound level reaches the peak.
On cleaning
Clean the cabinet, panel, and controls with a soft cloth. Do not use any type of abrasive pad, scouring powder or solvent such as alcohol or benzine.

On cleaning discs, disc/lens cleaners
Do not use cleaning discs or disc/lens cleaners (including wet or spray types). These may cause the apparatus to malfunction.

On replacement of parts
In the event that this player is repaired, repaired parts may be collected for reuse or recycling purposes.

On connecting to the HDMI OUT jack
Observe the following as improper handling may damage the HDMI OUT jack and the connector.

- Carefully align the HDMI OUT jack on the rear of the player and the HDMI connector by checking their shapes. Make sure the connector is not upside down or tilted.

- Be sure to disconnect the HDMI cable when moving the player.

- Hold the HDMI connector straight when connecting or disconnecting the HDMI cable. Do not twist or force the HDMI connector into the HDMI OUT jack.

IMPORTANT NOTICE
Caution: This player is capable of holding a still video image or on-screen display image on your television screen indefinitely. If you leave the still video image or on-screen display image displayed on your TV for an extended period of time you risk permanent damage to your television screen. Plasma display panel televisions and projection televisions are susceptible to this.

If you have any questions or problems concerning your player, please consult your nearest Sony dealer.

Copy Protection
Please be advised of the advanced content protection systems used in both Blu-ray Disc™ and DVD media. These systems, called AACS (Advanced Access Content System) and CSS (Content Scramble System), may contain some restrictions on playback, analog output, and other similar features. The operation of this product and the restrictions placed may vary depending on the date of purchase, as the governing board of the AACS may adopt or change its restriction rules after the time of purchase.

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Guide to Parts and Controls

Front panel

1 Door tray
2 ▲ (open/close)
3 ○ (on/standby)
   Turns on the player, or sets to standby mode.
4 Power indicator
   Lights up when the player is turned on.
5 ▶ (USB) jack
   Connect a USB device to this jack.
6 Remote sensor

To lock the disc tray (Child Lock)
You can lock the disc tray to avoid accidental opening of the tray.
While the player is turned on, press ■ STOP, HOME, and then TOP MENU button on the remote to lock or unlock the tray.
Rear panel

1 Ventilation holes
2 DIGITAL OUT (COAXIAL) jack
3 HDMI OUT jack
4 LAN (100) terminal
5 DC IN 12 V (AC adaptor input) jack
The available functions of the remote are different depending on the disc or the situation.

Remote

The player automatically returns to standby mode

If any button on the player or remote is not pressed for more than 20 minutes, the player automatically returns to standby mode.

1. OPEN/CLOSE
   Opens or closes the disc tray.
   - TV- INPUT
   Switches between TV and other input sources.
   - TV- (on/standby)
   Turns on the TV, or sets to standby mode.
   - (on/standby)
   Turns on the player, or sets to standby mode.

2. Color buttons (YELLOW/BLUE/RED/GREEN)
   Shortcut keys for interactive functions.

3. TOP MENU
   Opens or closes the BD’s or DVD’s Top Menu.
   POP UP/MENU
   Opens or closes the BD-ROM’s Pop-up Menu, or the DVD’s menu.
   OPTIONS (page 22)
   Displays the available options on the screen.

RETURN
Returns to the previous display.

<>/ as a shortcut key to launch track search window and input track number during music CD playback.

 as a shortcut key to rotate photo clockwise/counterclockwise by 90 degrees.
Center button (ENTER)  Enters the selected item.
HOME  Enters the player’s home screen.
FAVORITE (page 18)  Accesses the application registered as favorite.
NETFLIX  Accesses the “NETFLIX” online service. For further NETFLIX online service details, visit the following website and check the FAQ:
http://www.sony.com/bluraysupport/

4 ★± (fast reverse/fast forward)
• Fast reverse/fast forward the disc when you press the button during playback. The search speed changes each time you press the button during video playback.
• Plays in slow motion, when pressed for more than one second in pause mode.
• Plays one frame at a time, when you press for a short time in pause mode.

PLAY  Starts or re-starts playback.
PREV/NEXT  Skips to the previous/next chapter, track, or file.
PAUSE  Pauses or re-starts playback.

STOP  Stops playback and remembers the stop point (resume point). The resume point for a title/track is the last point you played or the last photo for a photo folder.

SUBTITLE (page 27)  Selects the subtitle language when multi-lingual subtitles are recorded on BD-ROMs/DVD VIDEOs.

TV VOL +/-  Adjusts the TV volume.

AUDIO (page 27)  Selects the language track when multi-lingual tracks are recorded on BD-ROMs/DVD VIDEOs.
Selects the sound track on CDs.

MUTING  Turns off the sound temporarily.
DISPLAY (page 20)  Displays the playback information on the screen.
Hold down -TV- and the TV manufacturer’s code using the remote buttons for 2 seconds.

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<td>RETURN</td>
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</table>
**Step 1: Connecting the Player**

Do not connect the AC adaptor until you have made all the connections.

**Connecting to your TV**

Connect the player to your TV with a High Speed HDMI Cable.

Set [BD Audio MIX Setting] in [Audio Settings] (page 27).

**Connecting to your AV amplifier (receiver)**

Select one of the following connection methods according to the input jacks on your AV amplifier (receiver).

A. High Speed HDMI Cable

B. High Speed HDMI Cable

Coaxial digital cable

* See “Supplied accessories” (page 36).
Step 2: Preparing for Network Connection

If you are not going to connect the player to a network, proceed to “Step 3: Easy Setup” (page 17).

Wired Setup

Use a LAN cable to connect to the LAN (100) terminal on the player.

Wireless Setup (BDP-S3700/BX370 only)

Use the wireless LAN that is built into the player.

Step 3: Easy Setup

When turned on for the first time

Wait for a short while before the player turns on and starts [Easy Initial Settings].

1 Insert two Size AAA (R03) batteries by matching the + and − ends on the batteries to the markings inside the battery compartment of the remote.

2 Connect the supplied AC adaptor in the numeric order shown below. When removing them, do so in reverse order.

Getting Started
3 Press \( \odot \) to turn on the player.

4 Turn on the TV and set the input selector on your TV by pressing INPUT button on the remote. This will show the signal from the player on your TV screen.

5 Perform [Easy Initial Settings].
   Follow the on-screen instructions to make the basic settings using \( \langle \), \( \rangle \), and \( \text{ENTER} \) on the remote.

When [Easy Initial Settings] is complete, the player will automatically find the available network.

When [Easy Initial Settings] is complete, the player will automatically find the available network.

Home screen display

The home screen appears when you press HOME. Select an application using \( \langle \), \( \rangle \), and \( \text{ENTER} \), and press \( \text{ENTER} \).

[My Apps]: Manages favorite application. You may add shortcuts for application from [All Apps].
[Featured Apps]: Displays recommended application.
[All Apps]: Shows all available applications. You can add applications to [My Apps] by pressing OPTIONS, and select [Add to My Apps].
[Setup]: Adjusts the player’s settings.

Screen mirroring function is only available for BDP-S3700/BX370.

Available options

Various settings and playback operations are available by pressing OPTIONS. The available items differ depending on the situation.

[Move Application]: Arranges applications in [My Apps].
[Remove Application]: Deletes applications in [My Apps].
[Register as Favorite]: Registers 1 application into FAVORITE remote button.
[Data Contents]: Displays the contents of the mixed disc.
**Playing a Disc**

For “Playable discs”, see page 37.

1. Switch the input selector on your TV so that the signal from the player appears on your TV screen.

2. Press OPEN/CLOSE, and place a disc on the disc tray.

3. Press OPEN/CLOSE to close the disc tray.

Playback starts.

* Mixed disc contains data contents. Press OPTIONS on the remote and select [Data Contents] to display any available contents.

---

**Enjoying BONUSVIEW/BD-LIVE**

Some BD-ROMs with the “BD-LIVE” logo have bonus contents and other data that can be downloaded for your enjoyment.

1. Connect a USB memory to the USB jack on the player (page 11).
   Use a 1 GB or larger USB memory as your local storage.

2. Prepare for BD-LIVE (BD-LIVE only).
   - Connect the player to a network (page 17).

3. Insert a BD-ROM with BONUSVIEW/BD-LIVE.

   The operation method differs depending on the disc. Refer to the instruction manual supplied with the disc.

   To delete data in the USB memory, select [Delete BD Data] in [BD/DVD Viewing Settings], and press ENTER. All data stored in the buda folder will be erased.
You can view the playback information, etc., by pressing DISPLAY.
The displayed information differs depending on the disc type and player status.

Example: when playing a BD-ROM

1. Output resolution/Video frequency
2. Title number or name
3. The currently selected angle
4. The currently selected audio and closed caption settings
5. Available functions (angle, audio, subtitle, closed caption)
6. Playback information
   Displays the Play mode, Playing status bar, Disc type, Video codec, Bitrate, Repeat type, Elapsed time, and Total playing time.
7. Chapter number

---

**Playing from a USB Device**

For “Playable types of files”, see page 38.

1. Connect the USB device to the USB jack on the player (page 11). Refer to the instruction manual supplied with the USB device before connecting.
2. Select [USB device] using ←↑↓→, and press ENTER.
3. Select [Video], [Music], or [Photo] category using ↑↓, and press ENTER.

---

**Playing via a Network**

**Playing files on a Home Network (DLNA) (BDP-S3700/ BX370 only)**

A DLNA-compatible product can play video/music/photo files stored on another DLNA-compatible product via a network.

1. Prepare to use DLNA.
   - Connect the player to a network (page 17).
   - Prepare the other necessary DLNA-compatible products. Refer to the instruction manual supplied with the product.
To play a file from a DLNA server via this unit (DLNA player)

Select [Video], [Music], or [Photo] category from [Media Server] in [All Apps], then choose the file you want to play.

To play a file from a DLNA server via another product (Renderer)

When you play files from a DLNA Server on this unit, you can use a DLNA Controller-compatible product (a phone, etc.), to control playback.

Control this unit using a DLNA controller. Refer to the instruction manual supplied with the DLNA controller.

Using “Video & TV SideView” (BDP-S3700/BX370 only)

“Video & TV SideView” is a free mobile application for remote devices (such as smartphone, etc.). By using “Video & TV SideView” with this player, you can easily enjoy the player by using the operation on your remote device. You can launch a service or application directly from the remote device and view the disc information during disc playback. “Video & TV SideView” also can be used as a remote control and software keyboard. Before you use the “Video & TV SideView” device with this player for the first time, be sure to register the “Video & TV SideView” device. Follow the on-screen instructions on the “Video & TV SideView” device for registration.

The registration can only be performed on the home screen.

Using Screen mirroring (BDP-S3700/BX370 only)

“Screen mirroring” is a function to display the screen of a mobile device on the TV by Miracast technology. The player can be connected directly with a Screen mirroring compatible device (e.g. smartphone, tablet). You can enjoy the display screen of the device on your large TV screen. No wireless router (or access point) is required to use this feature.
When using Screen mirroring, the quality of picture and sound may sometimes be deteriorated due to interference from other network. You may improve by adjusting [Screen mirroring RF Setting] (page 29).

- Some network functions may not be available during Screen mirroring.
- Make sure that the device is compatible with Miracast. Connectivity with all Miracast compatible devices is not guaranteed.

1. Select [Screen mirroring] from home screen using < / M / m / , and press ENTER.

2. Follow the on-screen instructions.

### Available Options

Various settings and playback operations are available by pressing OPTIONS. The available items differ depending on the situation.

#### Common options

- **[Repeat Setting]**: Sets the repeat mode.
- **[Play]/[Stop]**: Starts or stops the playback.
- **[Play from beginning]**: Plays the item from the beginning.
- **[Accessibility]**: 
  - [Screen Reader]
  - [Enlarge]
  - [Closed Captions]**3

**1** [Accessibility] is only available when [Accessibility Shortcut] in [Accessibility Settings] is set to [On].

**2** [Accessibility] is not available during photo or music playback.

**3** [Closed Captions] is only available during video playback.

#### Video only

- **[A/V SYNC]**: Adjusts the gap between picture and sound, by delaying the sound output in relation to the picture output (0 to 120 milliseconds).
- **[Video Settings]**:
  - [Picture Quality Mode]: Selects the picture settings for different lighting environments.
  - [BNR]: Reduces the mosaic-like block noise in the picture.
  - [MNR]: Reduces minor noise around the picture outlines (mosquito noise).
- **[Pause]**: Pauses the playback.
- **[Top Menu]**: Displays the BD’s or DVD’s Top Menu.
- **[Menu]/[Popup Menu]**: Displays the BD-ROM’s Pop-up Menu or DVD’s menu.
- **[Title Search]**: Searches for a title on BD-ROMs/DVD VIDEOS and starts playback from the beginning.
- **[Chapter Search]**: Searches for a chapter and starts playback from the beginning.
- **[Audio]**: Switches the language track when multilingual tracks are recorded on BD-ROMs/DVD VIDEOS. Selects the sound track on CDs.
- **[Subtitle]**: Switches the subtitle language when multilingual subtitles are recorded on BD-ROMs/DVD VIDEOS.
- **[Closed Captions]**: Selects closed caption format when available.
- **[Angle]**: Switches to other viewing angles when multi-angles are recorded on BD-ROMs/DVD VIDEOS.
- **[Number Entry]**: Selects the number by using < / M / m / , key on the remote.
- **[Video Search]**: Displays information on the BD-ROM/ DVD-ROM based on Gracenote technology. Searches for related information using keywords from Gracenote when selecting [Cast] or [Related]. Displays a list of titles when selecting [Playback History] or [Search History].

**Music only**
- **[Track Search]**: Searches the track number during music CD playback.
- **[Add Slideshow BGM]**: Registers music files in the USB memory as slideshow background music (BGM).
- **[Music Search]**: Displays information on the audio CD (CD-DA) based on Gracenote technology. Searches for related information using keywords from Gracenote when selecting [Track], [Artist] or [Related]. Displays a list of titles when selecting [Playback History] or [Search History].

**Shuffle Setting**
- Set to [On] to playback music files in randomized order.

**Photo only**
- **[Slideshow Speed]**: Changes the slideshow speed.
- **[Slideshow Effect]**: Sets the effect for slideshows.
- **[Slideshow BGM]**:
  - [Off]: Turns off the function.
  - [My Music from USB]: Sets the music files registered in [Add Slideshow BGM].
  - [Play from Music CD]: Sets the tracks in CD-DAs.

**Change Display**
- Switches between [Grid View] and [List View].

**View Image**
- Displays the selected photo.

**Slideshow**
- Plays a slideshow.

**Rotate Left**: Rotates the photo counterclockwise by 90 degrees.

**Rotate Right**: Rotates the photo clockwise by 90 degrees.
Settings and Adjustments

Using the Settings Displays

Select [Setup] on the home screen when you need to change the settings of the player. The default settings are underlined.

2. Select the setup category icon using ↑ / ↓ , and press ENTER.

[Software Update]

- [Update via Internet]
  Updates the player’s software using available network. Make sure that the network is connected to the Internet. For details, see “Step 2: Preparing for Network Connection” (page 17).

- [Update via USB Memory]
  Updates the player’s software using USB memory. Make sure that the Software Update Folder is correctly named as “UPDATE” and all the update files must be stored in this folder. The player can recognize up to 500 files/folders in a single layer including the update files/folders.

- We recommend performing the software update every 2 months or so.
- If your network condition is poor, visit http://www.sony.com/bluraysupport/ to download the latest software version and update via USB memory. You can also get information about update functions from the website.

[Accessibility Settings]

- [Screen Reader Settings]
  [Screen Reader]
  [On]: Turns on the function.
  [Off]: Turns off the function.

  [Speech Rate]

  [Speech Volume]

  [Prioritize Speech Audio]
  [On]: Lowers the background sound volume when the sound overlaps with the read-out speech or the auditory signal.
  [Off]: Turns off the function.

  [Speech Verbosity]
  [High]: Read-out in detailed style.
  [Low]: Read-out in simplified style.

  This setting works with NETFLIX service only.

- [Enlarge]
  [On]: Text is displayed in large size.
  [Off]: Text is displayed in normal size.
[Auto-Scroll Speed]

[Accessibility Shortcut]
[Off]: Turns off the shortcut.

[Screen Settings]

[TV Type]
[16:9]: Select this when connecting to a wide-screen TV or a TV with a wide mode function.
[4:3]: Select this when connecting to a 4:3 screen TV without a wide mode function.

[Screen Format]
[Full]: Select this when connecting to a TV with a wide mode function. Displays a 4:3 screen picture in 16:9 aspect ratio even on a wide-screen TV.
[Normal]: Changes the picture size to fit the screen size with the original picture aspect ratio.

[DVD Aspect Ratio]
[Letter Box]: Displays a wide picture with black bands on the top and bottom.

[Pan & Scan]: Displays a full-height picture on the entire screen, with trimmed sides.

[Cinema Conversion Mode]
[Auto]: Normally select this. The player automatically detects whether the material is video-based or film-based, and switches to the appropriate conversion method.
[Video]: The conversion method suited for video-based material will always be selected regardless of the material.

[Output Video Resolution]
Normally select [Auto]. Select [Original Resolution] to output the resolution recorded on the disc. When the resolution is lower than the SD resolution, it is scaled up to the SD resolution.

[24p Output]
Outputs 24p video signals only when you connect a 1080/24p-compatible TV via an HDMI connection and the [Output Video Resolution] is set to [Auto] or [1080p].

[BD-ROM 24p Output]
[Auto]: Outputs 1920 x 1080p/24 Hz video signals only when connecting a 1080/24p-compatible TV using the HDMI OUT jack.
[On]: Turns on the function.
[Off]: Select this when your TV is not compatible with 1080/24p video signals.
[DVD-ROM 24p Output]
[Auto]: Outputs 1920 x 1080p/24 Hz video signals only when connecting a 1080/24p-compatible TV using the HDMI OUT jack.
[Off]: Select this when your TV is not compatible with 1080/24p video signals.

[Data content 24p Output]
This function is available for playback contents stored in USB memory or data disc.
[Auto]: Outputs 1920 x 1080p/24 Hz video signals only when connecting a 1080/24p-compatible TV using the HDMI OUT jack.
[Off]: Select this when your TV is not compatible with 1080/24p video signals.

[Network content 24p Output]
This function is available for playback contents from other network, such as Home Network, Screen mirroring, etc.
[Auto]: Outputs 1920 x 1080p/24 Hz video signals only when connecting a 1080/24p-compatible TV using the HDMI OUT jack.
[Off]: Select this when your TV is not compatible with 1080/24p video signals.

[YCbCr/RGB (HDMI)]
[Auto]: Automatically detects the connected TV type, and switches to the matching color setting.
[YCbCr (4:2:2)]: Outputs YCbCr 4:2:2 video signals.
[YCbCr (4:4:4)]: Outputs YCbCr 4:4:4 video signals.
[RGB]: Outputs RGB video signals.

[HDMI Deep Color Output]
[Auto]: Normally select this.
[16bit]/[12bit]/[10bit]: Outputs 16bit/12bit/10bit video signals when the connected TV is compatible with Deep Color.
[Off]: Select this when the picture is unstable or colors appear unnatural.

[Pause Mode]
[Auto]: Normally select this. Dynamic moving pictures appear without blurring.
[Frame]: Displays static pictures at high resolution.

[Audio Settings]

[Digital Audio Output]
[Auto]: Normally select this. Outputs audio signals according to the status of the connected devices.
[PCM]: Outputs PCM signals from the DIGITAL OUT (COAXIAL)/HDMI OUT jack.

[DSD Output Mode]
[Auto]: Outputs DSD signals from the HDMI OUT jack when playing DSD format file. Outputs LPCM signals instead if the HDMI connected device not support DSD.
[Off]: Outputs PCM signals from the HDMI OUT jack when playing DSD format file.
[BD Audio MIX Setting]
[On]: Outputs the audio obtained by mixing the interactive and secondary audio to the primary audio.
[Off]: Outputs the primary audio only. Select this to output HD audio signals to an AV amplifier (receiver).

[BD/DVD Viewing Settings]

[BD/DVD Menu Language]
Selects the default menu language for BD-ROMs or DVD VIDEOS. Select [Select Language Code], and enter the code for your language, referring to “Language code list” (page 41).

[Audio Language]
Selects the default audio language for BD-ROMs or DVD VIDEOS. When you select [Original], the language given priority in the disc is selected. Select [Select Language Code], and enter the code for your language, referring to “Language code list” (page 41).

[Subtitle Language]
Selects the default subtitle language for BD-ROMs or DVD VIDEOS. Select [Select Language Code], and enter the code for your language, referring to “Language code list” (page 41).

[BD Hybrid Disc Playback Layer]
[BD]: Plays BD layer.
[DVD/CD]: Plays DVD or CD layer.

[BD Internet Connection]
[Allow]: Normally select this.
[Do not allow]: Prohibits Internet connection.

[Downmix]
[Surround]: Outputs audio signals with surround effects. Select this when connecting an audio device that supports Dolby Surround (Pro Logic) or DTS Neo:6.
[Stereo]: Outputs audio signals without surround effects. Select this when connecting an audio device that does not support Dolby Surround (Pro Logic) or DTS Neo:6.
[Delete BD Data]
Deletes data in the USB memory.
All data stored in the buda folder will be erased.

[Internet Video Unrated]
[Allow]: Allows the playback of unrated Internet videos.
[Block]: Blocks the playback of unrated Internet videos.

[Password]
Sets or changes the password for the Parental Control function. A password allows you to set a restriction on BD-ROM or DVD VIDEO, and Internet video playback. If necessary, you can differentiate the restriction levels for BD-ROMs, DVD VIDEOS, and Internet videos.

[Parental Control Area Code]
Playback of some BD-ROMs, DVD VIDEOS, or Internet videos can be limited according to the geographic area. Scenes may be blocked or replaced with different scenes. Follow the on-screen instructions and enter your four-digit password.

[BD Parental Control] / [DVD Parental Control] / [Internet Video Parental Control]
By setting Parental Control, scenes can be blocked or replaced with different scenes. Follow the on-screen instructions and enter your four-digit password.

[OSD Language]
Selects on-screen display language for your player.

[Closed Caption Settings]
Customizes the format of Closed Caption displayed. Select [Original] in [Text Settings] setting to disable.

[HDMI Settings]
By connecting Sony components that are compatible with HDMI functions with a High Speed HDMI Cable, operation is simplified.

[Control for HDMI]
[On]: The following BRAVIA Sync features are available:
– One-Touch Play
– System Power-Off
– Language Follow
[Off]: Turns off the function.

[Linked to TV-off]
[Valid]: Automatically turns off the player when the connected TV enters standby mode (BRAVIA Sync).
[Invalid]: Turns off the function.

[Linked to TV-off]
[Valid]: Automatically turns off the player when the connected TV enters standby mode (BRAVIA Sync).
[Invalid]: Turns off the function.
[Quick Start Mode]
[On]: Shortens the startup time when turning on the player.
[Off]: Reduces standby power consumption.

[Auto Display]
[On]: Automatically displays information on the screen when changing the viewing titles, picture modes, audio signals, etc.
[Off]: Displays information only when you press DISPLAY.

[Software Update Notification]
[On]: Sets the player to inform you of newer software version information (page 24).
[Off]: Turns off the function.

[Gracenote Settings]
[Auto]: Automatically downloads disc information when disc playback stops. Connect to the network for downloading.
[Manual]: Downloads the disc information when [Video Search] or [Music Search] is selected.

[Device Name] (BDP-S3700/BX370 only)
Displays the player’s name. The player’s name can be changed.

[System Information]
Displays the player’s software version information and the MAC address.

[Software License Information]
Displays information about the Software License.

[Network Settings]

[Internet Settings]
Connect the player to the network beforehand. For details, see “Step 2: Preparing for Network Connection” (page 17).
[Wired Setup] (BDP-S3700/BX370 only): Select this when you connect to a broadband router using a LAN cable.
[Wireless Setup] (BDP-S3700/BX370 only): Select this when you use the wireless LAN that is built into the player for wireless network connection.
For further details, visit the following website and check the FAQ contents: http://www.sony.com/bluraysupport/

[Network Connection Status]
Displays the current network status.

[Network Connection Diagnostics]
Checks for the proper network connection by running the network diagnostics.

[Screen mirroring RF Setting] (BDP-S3700/BX370 only)
[Auto]: Sets the RF (Radio Frequency) channel band automatically for Screen mirroring connection.
[CH 1]/[CH 6]/[CH 11]: Sets CH 1/CH 6/CH 11 as priority.

[Connection Server Settings] (BDP-S3700/BX370 only)
Sets whether or not to display the connected server.
[Auto Home Network Access Permission] (BDP-S3700/BX370 only)
[On]: Allows automatic access from newly detected DLNA controller-compatible product.
[Off]: Turns off the function.

[Home Network Access Control] (BDP-S3700/BX370 only)
Displays a list of DLNA controller-compatible products and sets whether or not to accept commands from the controllers in the list.

[Registered Remote Devices] (BDP-S3700/BX370 only)
Displays a list of your registered remote devices.

[Remote Start]
[On]: Allows you to turn on the player by a device linked via a network.
[Off]: Turns off the function.

[Easy Network Settings]
Select [Easy Network Settings] to specify the network settings. Follow the on-screen instructions.

[Resetting]

[Reset to Factory Default Settings]
Resets the player settings to the factory default by selecting the group of settings. All the settings within the group will be reset.

[Initialize Personal Information]
Erases your personal information stored in the player.

If you dispose, transfer or resell this unit, please delete all Personal Information for security purposes. Please take the appropriate measures such as logging out after using a network service.
Troubleshooting

If you experience any of the following difficulties while using the player, use this troubleshooting guide to help remedy the problem before requesting repairs. Should any problem persist, consult your nearest Sony dealer.

**Picture**

There is no picture or the picture is not output correctly.

- Check that all the connecting cables are securely connected (page 16).
- Switch the input selector on your TV to display the signal from the player.
- Reset the [Output Video Resolution] to the lowest resolution by pressing STOP, HOME, and then POP UP/ MENU button on the remote.
- Try the following: ①Turn the player off and on again. ②Turn the connected equipment off and on again. ③Disconnect and then reconnect the HDMI cable.
- The HDMI OUT jack is connected to a DVI device that does not support copyright protection technology.
- Check the [Output Video Resolution] settings in [Screen Settings] (page 25).
- For BD-ROMs/DVD-ROMs/Data content/Network content, check the [24p Output] settings in [Screen Settings] (page 25).

There is no sound or the sound is not output correctly.

- Check that all the connecting cables are securely connected (page 16).
- Switch the input selector on your AV amplifier (receiver) so that the audio signals of the player are output from your AV amplifier (receiver).
- If the audio signal does not come through the DIGITAL OUT (COAXIAL)/HDMI OUT jack, check the audio settings (page 26).
- For HDMI connections, try the following: ①Turn the player off and on again. ②Turn the connected equipment off and on again. ③Disconnect and then reconnect the HDMI cable.
- The HDMI OUT jack is connected to a DVI device (DVI jacks do not accept audio signals).
- For HDMI connections, if the player is connected to a TV through an AV amplifier (receiver), try connecting the HDMI cable directly to the TV. Refer also to the instruction manual supplied with the AV amplifier (receiver).
- The HDMI OUT jack is connected to a DVI device (DVI jacks do not accept audio signals).

**Sound**

Additional Information

The display language on the screen switches automatically when connected to the HDMI OUT jack.

- When [Control for HDMI] in [HDMI Settings] is set to [On] (page 28), the display language on the screen automatically switches according to the language setting of the connected TV (if you change the setting on your TV, etc.).
The device connected to the HDMI OUT jack does not support the audio format of the player. Check the audio settings (page 26).

The HD Audio (Dolby Digital Plus, Dolby TrueHD, DTS-HD High Resolution Audio, and DTS-HD Master Audio) is not output by bitstream.

- Check that the connected AV amplifier (receiver) is compatible with each HD Audio format.

The interactive audio is not output.


Message Code 3 [Audio outputs temporarily muted. Do not adjust the playback volume. The content being played is protected by Cinavia and is not authorized for playback on this device. For more information, see http://www.cinavia.com. Message Code 3] appears on the screen when playing a disc.

- The audio track of the video that you are playing contains a Cinavia code indicating that it is an unauthorized copy of professionally-produced content (page 5).

Disc

The disc does not play.

- The disc is dirty or skewed.
- The disc is upside down. Insert the disc with the playback side facing down.
- The disc has a format that cannot be played back by this player (page 37).
- The player cannot play a recorded disc that is not correctly finalized.
- The region code on the BD or DVD does not match the player.

USB device

The player does not detect a USB device connected to the player.

- Make sure that the USB device is securely connected to the USB jack.
- Check if the USB device or a cable is damaged.
- Check if the USB device is on.
- If the USB device is connected via a USB hub, connect the USB device directly to the player.

Internet Streaming

The picture/sound is poor/certain programmes display a loss of detail, especially during fast-motion or dark scenes.

- Picture/sound quality may be improved by changing the connection speed. Recommended connection speed is of at least 2.5 Mbps for standard definition video (10 Mbps for high definition video).
There is no options menu during Internet streaming.
⇒ Options menu is not available during Internet streaming.

**Network connection**

The player cannot connect to the network.
⇒ Check the network connection (page 17) and the network settings (page 29).

The PC cannot connect to the Internet after [Wi-Fi Protected Setup™ (WPS)] is performed (BDP-S3700/BX370 only).
⇒ The wireless settings of the router may change automatically if you use the Wi-Fi Protected Setup function before adjusting the settings of the router. In this case, change the wireless settings of your PC accordingly.

You cannot connect the player to the wireless LAN router (BDP-S3700/BX370 only).
⇒ Check if the wireless LAN router is on. Depending on the surrounding environment, such as the wall material, radio wave receiving condition, or obstacles between the player and the wireless LAN router, the communication distance may be shortened. Move the player and the wireless LAN router closer to each other.

⇒ Devices that use a 2.4 GHz frequency band, such as a microwave, Bluetooth, or digital cordless device, may interrupt the communication. Move the player away from such devices, or turn off such devices.

The desired wireless router do not appear in the wireless network list (BDP-S3700/BX370 only).
⇒ Press RETURN to return to the previous screen, and try wireless setup again. If the desired wireless router is still not detected, select [New connection registration] to perform [Manual registration].

⇒ See [Software Update] (page 24) to update the player to a newer software version.

Control for HDMI (BRAVIA Sync)

The [Control for HDMI] function does not work (BRAVIA Sync).
⇒ Check that [Control for HDMI] in [HDMI Settings] is set to [On] (page 28).
⇒ If you change the HDMI connection, turn the player off and on again.
⇒ If power failure occurs, set [Control for HDMI] in [HDMI Settings] to [Off], then set [Control for HDMI] in [HDMI Settings] to [On] (page 28).
Check the following and refer to the instruction manual supplied with the component.

- the connected component is compatible with the [Control for HDMI] function.
- the connected component’s setting for the [Control for HDMI] function is correct.

When you connect the player to a TV through an AV amplifier (receiver),
- if the AV amplifier (receiver) is not compatible with the [Control for HDMI] function, you may be unable to control the TV from the player.
- if you change the HDMI connection, disconnect and reconnect the AC adaptor, or a power failure occurs, try the following: ①Switch the input selector of the AV amplifier (receiver) so that the picture from the player appears on the TV screen. ②Set [Control for HDMI] in [HDMI Settings] to [Off], then set [Control for HDMI] in [HDMI Settings] to [On] (page 28). Refer to the instruction manual supplied with the AV amplifier (receiver).

The System Power-Off function does not work (BRAVIA Sync).

Check that [Control for HDMI] and [Linked to TV-off] in [HDMI Settings] are set to [On] and [Valid] (page 28).

Others

Playback does not start from the beginning of content.

Press OPTIONS, and select [Play from beginning].

Playback does not start from the resume point where you last stopped playing.

The resume point may be cleared from memory depending on the disc when
- you open the disc tray.
- you disconnect the USB device.
- you play other content.
- you turn off the player.

Message Code 1 [Playback stopped. The content being played is protected by Cinavia and is not authorized for playback on this device. For more information, see http://www.cinavia.com. Message Code 1] appears on the screen when playing a disc.

The audio track of the video that you are playing contains a Cinavia code indicating it was intended for presentation using professional equipment only and is not authorized for playback by consumers (page 5).
The disc tray does not open and you cannot remove the disc even after you press \( \text{\textregistered} \).

\( \Rightarrow \) While the player is turned on, press \( \text{STOP} \), \( \text{HOME} \), and then \( \text{TOP MENU} \) button on the remote to unlock the tray and disable the Child Lock (page 11).

\( \Rightarrow \) Try the following: ① Turn the player off, and disconnect the AC adaptor. ② Reconnect the AC adaptor while pressing down \( \text{\textregistered} \) on the player. ③ Keep pressing down \( \text{\textregistered} \) on the player until the tray opens. ④ Remove the disc. ⑤ Disconnect and reconnect the AC adaptor again to recover the player.

The message \([\text{EJECT}]\text{ Key is currently unavailable.}\] appears on the screen after \( \text{\textregistered} \) is pressed.

\( \Rightarrow \) Contact your nearest Sony dealer or local authorized Sony service facility.

The player does not respond to any button.

\( \Rightarrow \) Moisture has condensed inside the player (page 4).
Specifications

Specifications and design are subject to change without notice.

System
Laser: Semiconductor laser

Inputs and outputs
(Jack name: Jack type/Output level/Load impedance)
DIGITAL OUT (COAXIAL):
Phono jack/0.5 Vp-p/75 ohms
HDMI OUT: HDMI 19-pin standard connector
LAN (100): 100BASE-TX Terminal
USB:
USB jack Type A (For connecting a USB memory, memory card reader, digital still camera, and digital video camera)*
* Do not use for power charging purposes.
DC IN:
BDP-S3700/BX370: 12 V DC, 650 mA
BDP-S1700: 12 V DC, 600 mA

Wireless (BDP-S3700/BX370 only)
Wireless LAN standard:
Protocol IEEE 802.11 b/g/n
Frequency range:
2.4 GHz band: Channels 1-11
Modulation: DSSS and OFDM

General
Power requirements:
12 V DC with AC adaptor
Rating: Input 120 V AC, 60 Hz
Power consumption (when using AC adaptor):
BDP-S3700/BX370: 9.2 W
BDP-S1700: 8.5 W

Dimensions (approx.):
230 mm × 194 mm × 39 mm
(9 1/8 in. × 7 3/4 in. × 1 9/16 in.)
(incl. projecting parts)
Mass (approx.): 0.8 kg (1 lb 13 oz)
Operating temperature:
5 °C to 35 °C (41 °F to 95 °F)
Operating humidity: 25% to 80%

Supplied accessories
- High Speed HDMI Cable (1)*
- AC adaptor (AC-M1210UC) (1)
- Remote commander (remote) (1)
- Size AAA (R03) batteries (2)
* Supplied for BDP-BX370
Additional Information

Note on Discs
This product is designed to playback discs that conform to the Compact Disc (CD) standard. DualDiscs and some of the music discs encoded with copyright protection technologies do not conform to the Compact Disc (CD) standard, therefore, these discs may not be playable by this product.

Note on playback operations of BDs/DVDs
Some playback operations of BDs/DVDs may be intentionally set by software producers. Since this player plays BDs/DVDs according to the disc contents the software producers designed, some playback features may not be available.

Note about double-layer BDs/DVDs
The playback pictures and sound may be momentarily interrupted when the layers switch.

Region code (BD-ROM/DVD VIDEO only)
Your player has a region code printed on the bottom of the unit and will only play BD-REs/DVD VIDEOS labeled with identical region codes or ALL.

Playable discs

<table>
<thead>
<tr>
<th>Blu-ray Disc</th>
<th>Blu-ray</th>
<th>BD-ROM</th>
<th>BD-R<em>2/BD-RE</em>2</th>
</tr>
</thead>
<tbody>
<tr>
<td>DVD*3</td>
<td>DVD-ROM</td>
<td>DVD-R/DVD-RW</td>
<td>DVD+R/DVD+RW</td>
</tr>
<tr>
<td>CD*3</td>
<td>CD-DA (Music CD)</td>
<td>CD-ROM</td>
<td>CD-R/CD-RW</td>
</tr>
</tbody>
</table>

*1 Since the Blu-ray Disc specifications are new and evolving, some discs may not be playable depending on the disc type and the version.
The audio output differs depending on the source, connected output jack, and selected audio settings.
*2 BD-RE: Ver.2.1
BD-R: Ver.1.1, 1.2, 1.3 including organic pigment type BD-R (LTH type)
The BD-Rs recorded on a PC cannot be played if postscripts are recordable.
*3 A CD or DVD disc will not play if it has not been correctly finalized. For more information, refer to the instruction manual supplied with the recording device.

Discs that cannot be played
- BDs with cartridge
- BD-XLs
- DVD-RAMs
- HD DVDs
- DVD Audio discs
- PHOTO CDs
- Data part of CD-Extras
- Super VCDs
- Audio material side on DualDiscs
- A disc recorded in a color system other than NTSC, such as PAL (this player conforms to the NTSC color system).
### Playable types of files

#### Video

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<th>Container</th>
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<td>WMA9, WMA 10 Pro</td>
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<td>Quick Time</td>
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#### Format

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<td>LPCM</td>
<td>.wav</td>
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<td>ALAC</td>
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<td>Monkey’s Audio</td>
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¹ The player may not play this file format on a DLNA server (BDP-S3700/BX370 only).
² The player can only play standard definition video on a DLNA server (BDP-S3700/BX370 only).
³ The player does not play DTS format files on a DLNA server (BDP-S3700/BX370 only).
⁴ The player can only play Dolby Digital format files on a DLNA server (BDP-S3700/BX370 only).
⁵ The player can support AVC up to Level 4.1.
⁶ The player does not play this file format on a DLNA server (BDP-S3700/BX370 only).
⁷ The player can support WMV9 up to Advance Profile.
⁸ The player can support frame rate up to 60 fps.
⁹ The player plays AVCHD format files that are recorded on a digital video camera, etc. The AVCHD format disc will not play if it has not been correctly finalized.
¹⁰ The player can play “.mka” files. (This file cannot be played on a DLNA server (BDP-S3700/BX370 only).)
¹¹ The player does not play coded file such as Lossless.
¹² The player does not play DST encoded files.
¹³ The player does not play animated PNG or animated GIF files.
¹⁴ The player does not support 16bit BMP files.

### Photo

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<td>GIF</td>
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<tr>
<td>BMP</td>
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¹ The player may not play this file format depending on the file format, file encoding, recording condition, or DLNA server condition (BDP-S3700/BX370 only).
² Some files edited on a PC may not play.
³ Some files may not be able to perform fast forward or fast reverse function.
⁴ The player does not play coded files such as DRM.
⁵ The player can recognize the following files or folders in BDs, DVDs, CDs and USB devices:
   - up to folders in the 9th layer, including the root folder.
   - up to 300 files/folders in a single layer.
   - The player can recognize the following files or folders stored in the DLNA server (BDP-S3700/BX370 only):
     - up to folders in the 9th layer.
     - up to 999 files/folders in a single layer.
   - The player can support frame rate:
     - up to 60 fps for AVCHD (MPEG4/AVC) only.
     - up to 30 fps for other video codecs.
   - The player can support video bit rate up to 40 Mbps.

BDP-S3700/BDP-BX370/BDP-S1700
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• The player can recognize Mass Storage Class (MSC) devices (such as flash memory or an HDD), Still Image Capture Device (SICD) class devices and 101 keyboard.
• To avoid data corruption or damage to the USB memory or devices, turn off the player when connecting or removing the USB memory or devices.
• The player may not play high bit rate video files on DATA CDs smoothly. It is recommended to play such files using DATA DVDs or DATA BDs.

About wireless LAN security (BDP-S3700/BX370 only)

Since communication via the wireless LAN function is established by radio waves, the wireless signal may be susceptible to interception. To protect wireless communication, this player supports various security functions. Be sure to correctly configure the security settings in accordance with your network environment.

No Security
Although you can easily make settings, anyone can intercept wireless communication or intrude into your wireless network, even without any sophisticated tools. Keep in mind that there is a risk of unauthorized access or interception of data.

WEP
WEP applies security to communications to prevent outsiders from intercepting communications or intruding into your wireless network. WEP is a legacy security technology that enables older devices, which do not support TKIP/AES, to be connected.

WPA-PSK (TKIP), WPA2-PSK (TKIP)
TKIP is a security technology developed to correct the deficiencies of WEP. TKIP assures a higher security level than WEP.

WPA-PSK (AES), WPA2-PSK (AES)
AES is a security technology that uses an advanced security method that is distinct from WEP and TKIP. AES assures a higher security level than WEP or TKIP.

Notes About the Discs

• To keep the disc clean, handle the disc by its edge. Do not touch the surface. Dust, fingerprints, or scratches on the disc may cause it to malfunction.
• Do not expose the disc to direct sunlight or heat sources such as hot air ducts, or leave it in a car parked in direct sunlight as the temperature may rise considerably inside the car.
• After playing, store the disc in its case.
• Clean the disc with a cleaning cloth. Wipe the disc from the center out.
• Do not use solvents such as benzine, thinner, commercially available disc/lens cleaners, or anti-static spray intended for vinyl LPs.
• If you have printed the disc’s label, dry the label before playing.
• Do not use the following discs.
  – A lens cleaning disc.
  – A disc that has a non-standard shape (e.g., card, heart).
  – A disc with a label or sticker on it.
– A disc that has cellophane tape or sticker adhesive on it.
  • Do not resurface the playing side of a disc to remove surface scratches.

### Language code list

For details, see [BD/DVD Viewing Settings] (page 27).
The language spellings conform to the ISO 639: 1988 (E/F) standard.

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BDP-S3700/BDP-BX370/BDP-S1700
4-579-663-13(1)
For details, see [Parental Control Area Code] (page 28).

**Parental control/area code**

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**Parental control/area code**

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The software of this player may be updated in the future. To download any available updates and the Operating Instructions with advanced features, please visit the following website:

http://www.sony.com/bluraysupport/